



752 NJ-36, Belford, NJ

NJ H.I.C. #13VH01644500

HVAC #19HC00398200

PLUMBING #11636

ELECTRICAL # 34EB01543800

C&C HOME SERVICE PLAN

Name _____

Address _____ City/St/Zip _____

Phone _____ Email _____

SERVICE PLAN TYPES

C&C BASIC SERVICE PLAN

- Annual Heating & Cooling Maintenance
- Priority Service within 24 hours
- 50% off Diagnostic Fees
- 15% Savings on Repairs
- 50% off Holiday/After-Hours Diagnostic Fees
- Maintenance/Service Performed Monday-Friday (8am - 6pm)

C&C PLUS PROTECTION PLAN

- Coverage included in the Basic Plan
- Priority Service within 12 hours
- 100% off Diagnostic Fees
- 20% Savings on Repairs
- 100% off Holiday/After-Hours Diagnostic Fees
- Maintenance/Service Performed Monday - Saturday (24-Hour Availability)

ALL PRICES ARE MONTHLY & PER SYSTEM *at time of service

HVAC SERVICE	BASIC	PLUS	Monthly	6 Months*	Yearly
AC with Furnace	\$33.99	\$54.99	☐	☐	☐
AC with Boiler	\$34.99	\$55.99	☐	☐	☐
AC with Heat Pump	\$33.99	\$54.99	☐	☐	☐
AC only	\$19.99	\$31.99	☐	☐	☐
Furnace only	\$19.99	\$31.99	☐	☐	☐
Ductless Single	\$19.99	--	☐	☐	☐
Ductless Multi	\$41.99	--	☐	☐	☐
Gas Boiler	\$23.99	\$36.99	☐	☐	☐
Tankless/Combi/Modcon Boiler (up to 2 zones)	\$40.99	\$66.99	☐	☐	☐

ADD ON SERVICES	BASIC	PLUS	QTY
AC only	\$9.99	\$31.99	_____
Furnace only	\$9.99	\$31.99	_____
Ductless Single	\$9.99	--	_____
Ductless Multi	\$20.99	--	_____
Gas Boiler	\$11.99	\$18.99	_____
Tankless/Combi/Modcon	\$20.99	\$33.99	_____

HUMIDIFIERS	QUALIFY	QTY	FILTERS (Included with service plan)	QTY
Bypass Humidifier	☐	_____	Merv 11	_____
Steam Humidifier	☐	_____	Merv 13	_____
Dehumidifier	☐	_____	Merv 16	_____
Energy Recovery Ventilator	☐	_____		

LOYALTY POINTS

Our goal is to reward your loyalty. You will earn \$25 in Loyalty Points for each consecutive year you purchase a C&C Basic Plan and \$50 in Loyalty Points with the purchase of a C&C Plus Plan. Credits are not transferable and have value only for the purchase of the following equipment from C&C Air, Heat, Plumbing and Electric.

- Reme-Halo
- Central Humidifier
- Complete AC Systems
- Gas Boilers
- Pure Air Cleaner
- Whole-House Dehumidifier
- Replacement Condensing Unit
- Zoning Systems
- Media Air Cleaner
- Heat Recovery Ventilator
- Gas Furnaces

ELECTRICAL SERVICE

Basic

Plus

Electrical Service ☐ \$17.99 ☐ \$33.99

Electrical Service Includes:

- Visual & Meter Testing for Major Appliances
- Safety Inspection for Electrical Panels & Outdoor Meter
- Free Estimates for Electrical Improvements (at time of service)
- GFI & Outlet Meter Reading

GENERATOR SERVICE

Basic

Plus

Air Cooled up to 24K ☐ \$36.99 ☐ \$58.99

Generator Service Includes:

- New Oil Filter
- Air Filtration
- Synthetic Oil
- Operational Check
- Spark Plugs
- Battery Replacement (Starting the 3rd consecutive yr.)
- Free Estimates for Generator Improvements (at time of service)

PLUMBING SERVICE

Basic

Plus

Residential Plumbing Inspection ☐ \$16.99 ☐ \$33.99

- Water Pressure Inspection
- Exposed Piping Inspection (Drain & Water Pipes)
- Toilet Operations Inspection
- Main Water Valve Inspection
- Water Heater Inspection
- Sump Pump Inspection
- Faucet Inspection
- Safety Inspection
- Free Estimates for Plumbing Improvements (at time of service)

***We will not flush tanks over 8 years old**

NEW

**COMPLETE
WORRY-FREE
HOME SERVICE PLAN**

\$119.99 PER MONTH

**Includes Coverage for 1 Service-Type
Per Segment • Add-Ons Available
for Additional Charge**



C&C HOME SERVICE PLAN

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MASTER HEATING MAINTENANCE & SAFETY CHECK

ALL EQUIPMENT

1. Confirm equipment works before beginning maintenance.
2. Inspect burner and flue for signs of corrosion or blockage.
3. Test main burner and inducer ignition sequence and flame safeties.
4. Verify ground. (n/a Steam Boiler)
5. Inspect cabinet for discoloration which could be caused by a cracked heat exchanger.
6. Measure line voltage reading.
7. Test for CO, test with both water heater and heating equipment operating.
8. Inform customer of equipment condition. Recommend necessary repairs.

HOT WATER BOILER

1. Inspect cabinet for discoloration.
2. Inspect pressure switches and tubing. Clean and blow out tubes and connection points.
3. Inspect piping for signs of leaks.
4. Test low water cutoff operating properly.
5. Confirm boiler pressure is minimum 12psi and max 20psi.
6. Inspect and clean boiler ignitor and flame sensor.
7. Inspect radiators/baseboard for signs of leaks.
8. Confirm boiler feed valve, expansion tank and relief are in working order.
9. Test operation of pumps and zone valves.

FURNACE

1. Inspect venting system for signs of improper combustion & discoloration. Inspect for proper support & slope.
2. Test main burner and inducer ignition sequence and flame safeties.
3. AMP blower motor. Confirm results with nameplate.
4. Inspect ignitor for cracks, white spots. Measure ohms within range.
5. Clean/blowout condensate drain and traps. Verify drainage.
6. Change or clean filter. One-inch standard only.
7. Measure and record temperature rise across heat exchanger. Refer to nameplate on unit for parameters.
8. Turn exposed dampers to heating position if marked (no balancing).
9. AMP combustion blower. Confirm with nameplate.
10. Clean flame sensor and measure flame signal within range.
11. Inspect pressure switches and tubing. Clean and blow out tubes and connection points.
12. Inspect, clean and test condensate pump and main drain line.
13. Inspect blower wheel and motor. Verify clean with no obstructions.

STEAM BOILER

1. Confirm boiler is filled to water line.
2. Drain water off bottom of boiler and hartford loop to remove sludge.
3. Test auto feed valve operating properly.
4. Test pressure control operating properly.
5. Inspect piping for signs of leaks.
6. Inspect cabinet for discoloration.
7. Inspect burner and flue for signs of corrosion or blockage.
8. Test main burner and inducer ignition sequence and flame safeties.
9. Inspect and clean sight glass if necessary.
10. Skim boiler to remove any sediment from boiler.
11. Test low water cutoff operating properly.
12. Inspect radiators/baseboard for signs of leaks.

MASTER COOLING MAINTENANCE & SAFETY CHECK

COOLING

1. Confirm equipment works before beginning maintenance.
2. Inspect RGD's clear from obstruction. Inspect filter housing is sealed.
3. Inspect piping for signs of leaks.
4. Verify ground.
5. Check motor capacitor within range.
6. Inspect, clean and test condensate pump and main drain line.
7. Inspect outdoor unit for fin damage and cleanliness. Perform mild cleaning if necessary.
8. Measure line voltage reading.
9. Inspect and test contactors, relays capacitors within range.
10. Inspect compressor for loose or burnt wires.
11. Check coil temperature difference.
12. Change or clean filter. One-inch standard only.
13. Measure line voltage reading.
14. AMP blower motor confirms results with nameplate.
15. Clean/blowout condensate drain and traps. Verify drainage.
16. Inspect secondary drain line, drain pan and overflow protection devices.
17. Inspect service disconnect box fuses.
18. Verify ground.
19. Inspect condenser fan motor for loose or burnt wires.
20. Conduct operational check of unit. Measure run load amps are within range indicated on nameplate.
21. Inform customer of equipment condition. Recommend necessary repairs.



C&C HOME SERVICE PLAN

752 NJ-36, Belford, NJ

- ☐ 1. Customer agrees to notify C & C Air, Heat and Plumbing immediately of any unusual operating conditions of subject equipment. Customer further agrees to notify C & C Air, Heat and Plumbing promptly of any suspected malfunction or defect in the equipment and to report the same promptly to C & C Air, Heat and Plumbing at its office. Regular working hours are 7 a.m. to 6 p.m., Monday through Friday and 8 a.m. to 1 p.m. on Saturday.
- ☐ 2. After hours emergency visits will be charged 50% of our after hours rate for Basic Plan customers and no charge for Plus Plan customers. If a non-emergency visit is requested, our normal after hours service rate will apply for both Basic and Plus plan customers.
- ☐ 3. C&C Air, Heat & Plumbing reserves the right to prioritize or designate an emergency status.
- ☐ 4. C&C Air, Heat & Plumbing requires the property owner to be onsite to provide access to the home and approval of repair. If not, the decision maker defaults to tenant and payment will be the responsibility of the property owner.
- ☐ 5. Plan coverage does not pertain to Wi-Fi connection to router or internet provider. Please contact Lennox, Nest or internet provider.
- ☐ 6. Plan coverage does not pertain to return trips for intermittent issues or declined repairs.
- ☐ 7. Purchase of this contract does not guarantee that the covered equipment will not fail.
- ☐ 8. Refrigerant is not covered.
- ☐ 9. Any changes, adjustments or repairs made by others, including the customer, unless preapproved by C & C Air, Heat and Plumbing in writing, shall terminate C & C Air, Heat and Plumbing's obligations hereunder.
- ☐ 10. C & C Air, Heat and Plumbing shall not be required to furnish any items of equipment, labor or other services which are recommended or required by insurance companies, home inspection companies or any governmental agency, including the conducting of any test required by the foregoing.
- ☐ 11. Filters supplied by C & C Air, Heat and Plumbing are standard fiberglass one-inch filters. Any other size is additional cost. We care about our technicians health, for that reason, filters and humidifier pads will not be taken from site, disposal will be in residents trash receptacle.
- ☐ 12. This agreement applies to the equipment enumerated on the equipment list and not to fixtures in which they are contained, nor to hardware, trays, pans, ducts, plumbing, electrical wiring, or casings, nor to deterioration of housings, castings, frames or other items due to corrosion. This agreement does not include repairs made necessary as a result of fire, water, accident, negligence, acts of God, labor disputes, or freeze-ups of any kind. C & C Air, Heat and Plumbing assumes no liability for delays or failures hereunder caused by any of the foregoing or for any causes whatsoever for damage resulting from delays in performing the service hereunder or for any consequential damage whatsoever. If repairs or adjustments require any alterations or additions to structure or property, the customer will obtain written consent from the owner thereof prior to the performance.
- ☐ 13. C & C Air, Heat and Plumbing shall not be liable for any loss, damage, consequential damages, negligence, breach of contract or any damages of any nature based upon expressed warranty, implied warranty, or other legal theory, due to then on operation or malfunction of the equipment, including damage to property or personal injury caused by the equipment.
- ☐ 14. The expressed warranties contained herein are in lieu of any and all other warranties, expressed or implied, including any warranty for merchantability or fitness for a particular use. There are now warranties that extend beyond the description on the face hereof. Without limitation, C & C Air, Heat and Plumbing shall not be liable upon any warranty theory, expressed or implied, regarding the manufacture or operations of any equipment installed by it. The customer hereby accepts all equipment 'as is'.
- ☐ 15. C & C Air, Heat and Plumbing shall not be responsible for any delay or failure to render services or to make delivery of any merchandise as set forth herein due to federal, state or municipal actions or regulations; strikes or other labor troubles, fires, embargoes, accidents, war, or any other causes, contingent to or circumstances beyond the control of C & C Air, Heat and Plumbing and/or which make the fulfillment of this agreement impractical. On removal of the cause of such failure of interruption, performance shall be resumed pursuant to the terms as set forth herein.
- ☐ 16. The full contract price shall be due and payable immediately upon execution of this agreement, except that the customer may make 12 installments. If customer terminates this agreement for any reason before all installments are paid, customer is immediately liable for full payment of the balance. There are no prorated refunds.
- ☐ 17. C & C Air, Heat and Plumbing reserve the right, in its sole discretion, to schedule maintenance dates.
- ☐ 18. This plan will automatically renew unless canceled by customer within 30 days of renewal date, or it may be canceled or changed any time before service is rendered. C&C Air, Heat and Plumbing reserves the right to determine a systems sustainability throughout the renewal period and exclude any dilapidated units that should be replaced from the plan.
- ☐ 19. Heat exchangers, evaporator/condensing coils, refrigerant and compressors are not covered under this agreement. Any repairs not included will be performed at our normal rate.
- ☐ 20. Replacement of compressors, heat exchangers, refrigerant and coils are not covered, nor is work on related systems such as chimneys, ducts, household gas/electric supplies, or system modifications. Adjusting of airflow will be done at the time of maintenance service. Balancing of the system is additional.
- ☐ 21. C & C Air, Heat and Plumbing reserve the right to advise the customer if a system is not repairable or cannot be repaired so as to be reliable thereafter, and to discontinue repair work at that time. Repairs that have been previously recommended, and for which the customer would have been obligated to pay at the time of recommendation, are not covered. C & C Air, Heat and Plumbing are responsible for electricity from the switch on the side of the furnace to the furnace and water from the back flow preventer to the boiler. C & C Air, Heat and Plumbing are not responsible for power or water supply to the unit. C & C Air, Heat and Plumbing are also not responsible for obsolete parts that cannot be obtained through normal channels.
- ☐ 22. For new service plan customers, C & C Air, Heat and Plumbing reserve the right to decline a service agreement at the time of the first maintenance call. In that case, payment will be refunded and invoices canceled.
- ☐ 23. Only systems with prior history or refrigeration leaks or some malfunction that could be due to lack of refrigerant will have refrigerant charge checked.
- ☐ 24. Prior to calling C & C Air, Heat and Plumbing for a service call, customer should check emergency switches and thermostats for correct positions, programming and settings. These conditions are not covered under our policies, and our standard diagnostic and service charges will apply.
- ☐ 25. We will not be responsible for any damages caused by mold, or by some other agent, that may be associated with any HVAC or plumbing work performed, to include but not limited to property damage, personal injury, loss of income, emotional distress, death, loss of use, loss of value, and adverse health effects, or any other effects. We are also not responsible for investigating or testing your home for any possible mold or mold related problems. Should you desire such an investigation or testing, you must hire a professional in the mold remediation industry.
- ☐ 26. Many residential, commercial and industrial buildings contain contaminants or pollutants which originate from a variety of sources, including but not limited to, building materials, insulations, furnishings, moisture processes and activities from within the building and outdoor sources. These contaminants or pollutants may become airborne as a result of the air distribution process which is basic to the operation of an HVAC system. It is expressly agreed and understood that C & C Air, Heat and Plumbing has not been retained to identify, investigate or test for the presence of any such contaminants or pollutants. We will not be responsible for any damage caused if any such contaminants or pollutants become airborne as a result of the air distribution process associated with the HVAC system. Should you desire and investigation or testing to determine the presence of contaminants or pollutants, you must hire an indoor environmental professional.
- ☐ 27. Contract is not transferable to new address and will stay with equipment.

By signing below, you acknowledge that you have read, agree and understand the Terms and Conditions provided by C&C Air, Heat and Plumbing.

Customer Signature

Date

Customer Name

Date of Next Service